

## Positioning for Growth and Impact

ShopCare was established in July 2019 as a health and safety sector group supporting retail and its supply chain. It has progressed well through the establishment and development phase under the leadership of Liz May and with the support of the NZ Food and Grocery Council (FGC) and a passionate, hardworking steering group, despite COVID-19. This has been achieved through industry collaboration and support by ACC and WorkSafe. ShopCare is now ready to move to its next natural growth phase, both in span of influence and delivery of activities/interventions.

In order to transition ShopCare from its initial ACC 3-year grant (along with industry and WorkSafe support) to a more long term strategic partnership model, ShopCare has been working with PwC, over the last 6 months, to draft a proposal for a longer-term partnership with its stakeholders and ACC, outlining the key areas ShopCare will focus on and invest in to drive strong health, safety, and wellbeing outcomes for New Zealand workers in Retail and Supply Chains.

Like the FGC, industry and stakeholders, ACC are supportive of ShopCare continuing to deliver leadership in supporting industry, to reduce workplace harm over the longer term. However more work is required over the next 6-9 months to finalise the longer term partnerships, including:

1. Standalone Governance – ShopCare is appreciative of the FGC's support and being able to sit under its legal entity but will move to its own standalone entity (social enterprise) over the next 3 months.
2. Wider Industry buy-in – As ShopCare expands its reach and impact it will make sure that it aligns with relevant stakeholders, either through its governance group or through engagement to ensure its long term success.
3. Performance impact – ShopCare has a clear strategy and will improve its key performance metrics to demonstrate its positive impact on health, safety, and wellbeing of people within its scope.

Liz May has led ShopCare and the team admirably from start up, through covid to the current position, where ShopCare is ready to expand its impact and move to a standalone entity. Liz has been a passionate advocate, building relationships across many stakeholders during a very difficult time, but always selflessly focusing on connecting people to people and people to solutions.

Liz has taken the difficult decision, due to family reasons, to step away from ShopCare but will continue in the short term to ensure a thorough hand over. We thank her for her passion and energy over the last 3 years in helping to position ShopCare for the next part of its journey.

Greg Lazzaro, who was previously Fonterra's global head of Health and Safety, Waka Kotahi's head of Health & Safety and now in his own strategy consultancy, will be contracted for 6-12 months to help set ShopCare up for the next part of its evolution. He will focus on establishing the governance structure and helping set ShopCare up to successfully form a long-term partnership with ACC going forward and continue the great work of helping to keep more New Zealanders healthy and safe.

ShopCare relies on support from industry, and we want to ensure we continue to deliver value to you and your people, we thank you for your on-going support and look forward to your continued partnership and input to create a stronger, safer industry.

If there are any questions, please don't hesitate to reach out to me.

Kind Regards

Gerry Lynch (Chair ShopCare)